Coronavirus Policy

3/9/2020

Listed below are the policies regarding the 2020 Coronavirus

**Office Staff**
If you are experiencing ANY cold symptoms (Fever, Cough, Shortness of Breath, Sore Throat or Headache*), have been in contact with anyone who is sick, or traveled to the affected places please do not come into the office. Please work from home as needed. If you need any additional supplies or resources please contact Traci to arrange for those.

**Therapist**
If you are experiencing ANY cold symptoms (Fever, Cough, Shortness of Breath, Sore Throat or Headache*), have been in contact with anyone sick or traveled to the affected places please use your best judgement about seeing clients in home or at the clinic. As we all know, we work with medically fragile clients and want to keep them safe. It is vital for all of us to ensure we are following CDC recommendations as well as EA policies during this time. If you have questions please contact Chrissy Plotts during this time.

**Clients**
If anyone in your household is experiencing cold symptoms (Fever, Cough, Shortness of Breath, Sore Throat or Headache*) please notify your therapist so sessions can be paused until you are symptom free for 48 hours. We know this spreads with contact, please evaluate your household not just your child when notifying your therapist. We want to keep all our families safe as well as our therapists and the clients they see before and after you. As we all know we work with medically fragile clients and want to keep them safe. It is vital for all of us to ensure we are following CDC recommendations as well as EA policies during this time.

Hours will not be lost for cancelled sessions but can be used for rescheduled sessions at a later date.

If you have any questions during this time please discuss with your therapist directly. You can also reach out to your service coordination for assistance.
DSP’s
If you are experiencing ANY cold symptoms (Fever, Cough, Shortness of Breath, Sore Throat or Headache*), have been in contact with anyone sick, or traveled to the affected places please use your best judgement about working with clients in their home. As we all know we work with some medically fragile clients and want to keep them as safe as we can. It is vital for all of us to ensure we are following CDC recommendations as well as EA policies during this time. Please be proactive and stay in contact with your families. If you have concerns and are scheduled to work please reach out to them and stay in contact about any scheduled shifts.

We don’t want to suspend any services or cause inconveniences for families, therapists, and staff, however we also want to be proactive during this time. We greatly appreciate everyone's cooperation and understanding during this time.

Resources

* CDC Recommendations

About the Coronavirus

Preventing Spread in the Community

Thank you

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